**How to Book Tigerair – Clue card**

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| Look for neutral or carrier specific display Availability or fare shopping | **A05APRSINDPS** **A05APRSINDPS\*TR****ZFSSIN05APRDPS** |  |
| Book required class | **N1Y1 from availability****OR****Fare Shopping TAB to Book:>ZFSK01/01**From a Neutral SearchSeat Sell **N1Y8** | ***From Smartpoint neutral availability clicking on the class will do a direct sell******To select a different itinerary option from fare shopping TAB to >ZFS\*02*** ***to move to option 2 then TAB to Book:>ZFSK02/01******A12MARSINDPS******This will display the available class to sell, M class******Typing the format or clicking on this will then book the available class*** |
| Enter mandatory passenger information | **N.TEST/LORNA MISS** **T.T\*****W.10 HURRICANE WAY\*SLOUGH\*BERKS\*GB\*P/SL3 8AG****MT. or MF.****P.****SI.P1/SSRDOCSTRHK1////GB/12JUL76/F//TEST/LORNA****R.** | ***Surname, First Name and Title are Mandatory******5 Fields required for the address including country GB and post code \*P/*** ***Date of birth and Nationality are required to end booking (Use Current GDS Formats for SSRDOCS)*** |
| Fare Quote Booking | **FQ** | ***If you have scheduled carriers you will need to quote individually i.e. FQSx (x= Segment number)*** |
| Selling ancillaries  | TAB to **DAS\*Cxx** (xx=API Connected carrier) |  |
| To sell a bag/Xtra Weight/ Bundled Services/ Meals/ Sports Equipment or Priority BoardingTo Display Seat Map and book Seats | Make sure “**\***” is next to the service required :Then TAB to **Book: >DAS01/S1/P1/C1**Count added to the detail screen:TAB to **Sell:>S.P01S1/**Indicate from the seat map which seat is required, and enter it after the “/” or tab stop and hit “Enter”Response on the details screen: | ***C1 = to number of bags required, Count 1*** ***Please note the number in the seat map represents a price i.e. 1A costs SGD19.00******The prices are detailed in the legend on the left hand side.*** |
| To display a Summary of the booking | **DAS\*SUM** | ***You can also drill down further by pax to look at their specific Optional services booked.******DAS\*PAX/P01*** |
| To Pay for and complete bookingTigerair Carrier’s currently available to book via TASZPROV Functionality to add a User ID and Password for Agency PaymentTigerair Support the following currency’s | Enter **ZF\*** andcredit card information in the **Book:>ZF/CTR/CC/** after the “/” or the tab stop then hit “Enter OrWith name added to the payment (This is not mandatory and required only if Name on CC does not match Travelers name.**ZF/CTR/CC/.VI4444333322221111/D1215/S123/NM-MISS LORNA TRAVEL**Agency Payment can also be used as per option 3**ZF/CTR/AP/X1234**(Agency payment with Agent Payment ID only for carrier Tigerair)Or**ZF/AP/X1234/PASSWTP**(Agency payment with Agent Payment ID and Password details for all segments in the PNR)(If the Password has Lower and Upper case Characters, please see below entry format)**ZF/AP/X1234/PASS\*w\*o\*r\*d** (must enter a “\*” before each lower case character)Response received:Now enter “ER”Tigerair Singapore (TR)Tigerair Philippines (DG)Tigerair Mandala (RIEnter in the Agency ID against (User ID) and UID Password for Agency Payment option **ZPROV/TR/UID-TIGERIAR/PSW-NEWSKIES-1****AUD****CNY****EUR****GBP****HKD****IDR****LKR****MYR****NZD****PHP****SGD****THB****TWD****USD** | ***Please note credit card information will come across from the FOP line if present. You can override by typing new credit card details.******For agency payment field please contact Tigerair to obtain an account for the airline.******Upper and Lower Case Entry for Passwords (Lower case cannot be entered into the GDS)******Please see entry in Left column to identify how to work with Upper and Lower case.******Galileo Reference returned and Easyjet vendor locator under \*VL.*** ***To display the booking in the Tigerair system enter Z\*R/CTR******Please note Modify and Cancel is not available as yet******Please note only a Secondary user can update this display******Please use the Update Tab below to enter the Agency ID and UID Password for the agency*** |